

Sales Management – Building a Winning Sales Team

Course Overview

This course covers strategies to recruit, train and motivate a successful sales team.

Overview & Learning Outcomes

Upon successful completion of this course you should be able to:

- Show how to recruit a successful sales team
- Explain sales training
- o Explain strategies for motivating salespeople
- o Discuss evaluation techniques

Prerequisites

This course if for new Sales Managers and for Sales Managers wanting to grow their Sales Teams

Duration:

1 Day

Courseware:

High quality learning materials are available for purchase by participants.



<u>Sales Management – Building a Winning Team</u> <u>Training Course Outline</u>

What is Sales Management About?

Who is a Sales Manager? Setting Your Objectives

Ten Qualities of a Winning Sales Manager

What Successful Sales Managers Do

Time Management

Recruiting Your Team

Beginning Your Search

Conducting the Interview

Evaluating Candidates

Hiring and the Law

Making the Hiring Decision

Making the Offer

Checking References

Training Your Team

Getting Off to a Good Start

Putting Your Training Plan Together

Keys to Training Salespeople

A Two-Day Training Program

Training Never Ends

Motivating and Managing Salespeople

Set a Good Example

Concentrate on Productivity

Prospecting

Closing

How to Sustain High Performance

Sales Manager's Troubleshooting Guide

Quotas and Incentives

Evaluating Your Sales Team

Why Do Evaluations?

Communication

How to Conduct a Performance Appraisal

Following Up - Three Suggestions

Two Keys to Superior Performance

Recognizing and Addressing Problems

Compensation Guidelines

Correcting & Adjusting Compensation

Terminations

Some Final Thoughts

Some Final Thoughts

Moving from Succeed to Excel

Voice of Experience

Rewards for Top Achievers

Develop a Personal Action Plan

Growing as a Sales Manager

The Perfect Sales Manager